



BELTERRA

NEWSLETTER

SPRING CLEANUP

APRIL
9TH AND 16TH



VOLUME
TEN



STAGE 2

WATERING
RESTRICTIONS
UPDATE

OFFICE IS
CLOSED
4/18/25

HAPPY
EASTER



STAGE
2

DROUGHT CONTINGENCY UPDATE



What happens if I water outside of my designated day & time?

A minimum of \$200.00 fine will be assessed to your account per infraction.

To view a printer friendly version of your watering map, please click below.

[HAYS 1](#)

[HAYS 2](#)

If you are color blind or have any other accessibility needs, please call our office. We are happy to assist you and ensure you have the support you need.

Failure to adopt, implement, and enforce the LCRA watering restrictions subjects WCID 1 & 2 to daily LCRA penalties of thousands of dollars per day

**PLEASE BE
ADVISED**

Stage 2 is in effect.

How is it different than stage one?

No warnings will be given & watering times are slightly different.

Stage 2 means...

Once a week watering

Please note:

Watering must occur between 12:00 AM and 7:00 AM on the designated day.

Hand watering restrictions are permitted from 6:00 AM to 10:00 AM on any day.

Many grass types used in Texas go dormant in winter and do not require regular watering. Consider plants and conditions when deciding when and how much to water.

Contact WCID staff at help@hayswcid.org or 512-686-1660 or visit our office at the Belterra Centre, 151 Trinity Hills Dr, Austin Tx 78737.

Monday-Thursday 7:30 AM to 4:00 PM and Friday's 7:30 AM to 3:30 PM.

24 Hour Emergency contact at 281-367-5511.

DROUGHT CONTINGENCY UPDATE



Hays County WCID 1 & 2 Water Conservation and Drought Contingency Plan Resident Quick Reference Guide

This quick reference guide has been prepared to assist our customers in complying with some of the fundamental requirements of our adopted Water Conservation and Drought Contingency Plan ("WCDCP"). This guide is not intended as a substitute for the WCDCP, which must comply with specific requirements established by the Texas Commission on Environmental Quality and contractual requirements imposed by our water suppliers. We recommend that customers review the WCDCP to confirm all requirements. A copy of the WCDCP is on the District website.

Topic	Stage 1	Stage 2	Stage 3	Stage 4
Water Shortage Type	Mild	Moderate	Severe	Critical
Lake Level to Trigger LCRA Stage Change (Acre-feet in Lakes Buchanan & Travis)	Drops below 1.1 million acre-feet	Drops below 900,000 acre-feet or inflow conditions not met	Drops below 750,000 acre-feet	Drops below 600,000 acre-feet
Use Reduction Target	10% Reduction	20% Reduction	25% Reduction	30% Reduction
Designated Watering Days-Irrigation System	Twice per week on designated days.	Once per week schedule. No irrigation from November to February.	Once per week schedule. No irrigation from November to February.	Prohibited.
Designated Watering Hours	From midnight to 10 am and 7 pm to midnight on designated watering days.	Between midnight and 7 am on designated watering days.	Between midnight and 4 am on designated watering days.	Prohibited.
Use of hand-held hoses with shut-off nozzle or faucet-filled buckets or watering cans (5 gallons or less)	No prohibition.	Permitted from 6 AM to 10 AM on any day.	Permitted from 6AM to 10 AM on designated watering day.	Use of 5 gallon container, and watering of trees and vegetable gardens, is permitted from 6 am to 10 am on designated watering day.
New Landscapes	Follow mandatory watering schedule unless a 30-day variance is approved.	Only if no variance necessary. Variances will not be approved.	Only if no variance necessary. Variances will not be approved.	Prohibited.
Foundation Watering	Allowed on designated irrigation days during watering hours.	Allowed on designated irrigation days during watering hours.	Allowed on designated irrigation days during watering hours.	Permitted by hand or soaker hose from 6 am to 10 am on designated days.
Vehicle Washing	Allowed on designated irrigation days during watering hours.	Prohibited.	Prohibited.	Prohibited.
Pools (All new pools require automatic or solar cover when installed)	No prohibition.	Replenishing is permitted. Draining/filling prohibited unless necessary for permitted repairs Filling of all new pools is prohibited unless a variance is granted.	Replenishing is permitted only if pool is covered when not in use. Draining/filling prohibited unless necessary for permitted repairs Filling of all new pools is prohibited unless a variance is granted.	Replenishing allowed only if pool is covered when not in use. Draining and filling is prohibited.
Outdoor Water Features	No prohibition.	Prohibited unless necessary for aquatic life or environmental purposes.	Prohibited unless necessary for aquatic life or environmental purposes.	Prohibited.
Use of water at Outdoor Activities and Events (Carwashes, water slides, parties, other outdoor events, etc.)	Permitted if water being used is put to beneficial use (e.g., watering landscape) or drains into a re-circulating device.	Prohibited.	Prohibited.	Prohibited.
Outdoor Washing (Including pressure washing of driveways, buildings and other impervious surfaces)	Prohibited unless variance granted; Building may be washed to prepare for maintenance work.	Prohibited unless variance granted; Building may be washed to prepare for maintenance work.	Prohibited unless variance granted; Building may be washed to prepare for maintenance work.	Prohibited.

WATER CONSERVATION



REMINDER: Effective February 21, 2025

once per week watering on designated day and time

The region's drought continues and LCRA is concerned by lake levels and low inflows. **Water YOU USE comes from Lake Travis & Lake Buchanan**, the two water supply reservoirs in the Highland Lakes, and they are stressed by the current drought. **Conservation is essential to protect and extend water supplies.** According to the EPA, outdoor watering can account for up to 70% of home water use during the summer season.



Current water levels:
Lake Travis: 42.6%
Lake Buchanan: 57.0%

What about the sprinklers along Belterra Dr?

WCID 1 & 2 use reclaimed water to irrigate green spaces. Reclaimed water is wastewater that has been treated to a quality suitable for beneficial reuse. Watering restrictions do not apply to the use of reclaimed water because it is supplied from the districts' wastewater plant and must be disposed of by irrigation of greenspace.

Why can't I pick my watering day?

The watering schedule maps were designed to maximize system stability and balance water usage during irrigation times.

What do I do if I'm not sure of my watering day?

Email help@hayswcid.org with your address and they will look up your watering day for you.

Contact WCID staff at help@hayswcid.org or 512-686-1660 or visit our office at the Belterra Centre, 151 Trinity Hills Dr, Austin Tx 78737.

Monday-Thursday 7:30 AM to 4:00 PM and Friday's 7:30 AM to 3:30 PM.

24 Hour Emergency contact at 281-367-5511.

WATER CONSERVATION



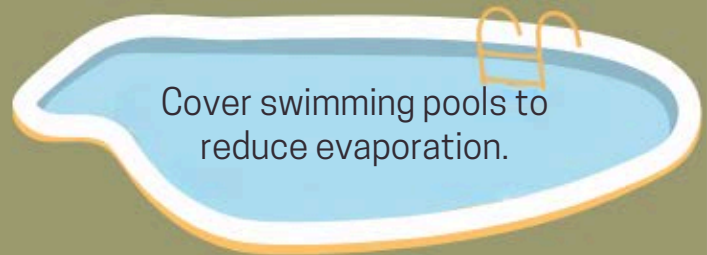
Fix Leaks!

- A leaky toilet could waste up to 200 gallons of water a day. That would be like flushing your toilet more than 50 times!
- Underground irrigation leaks can go unnoticed.
- Did you know Eye on Water has leak detection capabilities?



Watering before sunrise

- Minimizes water lost to evaporation
- More water is absorbed

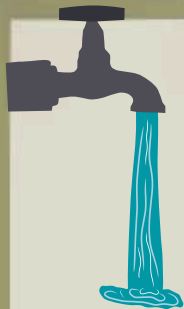


When turning on irrigation, test each zone to ensure they are functioning properly and ensure the schedule is set.

Add mulch to landscape beds and compost to turf areas to keep plants healthy and prevent water loss through evaporation.



Check for runoff or ponding when irrigation runs. Divide runtime into shorter cycles to apply, allow time to soak-in, and apply again. Some irrigation controllers have a specific feature for cycle and soak



Turning off the tap while you brush teeth can save 2-3 gallons of water per day!

That's 60-90 gallons per person per month!

A family of 4 could save 240-360 gallons a month.

Look for more ways to turn off the tap!

Contact WCID staff at help@hayswcid.org or 512-686-1660 or visit our office at the Belterra Centre, 151 Trinity Hills Dr, Austin Tx 78737.

Monday-Thursday 7:30 AM to 4:00 PM and Friday's 7:30 AM to 3:30 PM.

24 Hour Emergency contact at 281-367-5511.

DID YOU KNOW



PAYING ELECTRONICALLY

Check/ACH Payments:

- There is **no fee** for payments made via **Check** or **ACH**.
- **Auto-Pay in Online Portal:**
- **Auto-pay** is available in the online portal. The same **3% fee** for card payments will apply, **but no fee will be charged for payments made via bank account (ACH).**

Debit/Credit Card Payments:

- Call 512-686-1660 to speak with a representative who can assist you with processing your payment.
- For after-hours or self-service payments, use the Automated System at 346-439-7222.

Please note, a 3% fee will apply to all Debit/Credit card payments made online or over the phone.

ACCEPTED FORMS OF PAYMENT

1. **In Person:** We accept **Cashier's Checks, Money Orders, and Personal Checks.**
2. **Night Drop Box:** Payments can also be dropped off after business hours in our night drop box. Please note that if the payment is dropped off after business hours on the due date, a **late fee** will apply.
3. **Mail:** You can mail your payment, but please keep in mind that **USPS** may not be the fastest. The payment will be posted based on the **date received**, not the date stamped by USPS.

Contact WCID staff at help@hayswcid.org or 512-686-1660 or visit our office at the Belterra Centre,

151 Trinity Hills Dr, Austin Tx 78737.

Monday-Thursday 7:30 AM to 4:00 PM and Friday's 7:30 AM to 3:30 PM.

24 Hour Emergency contact at 281-367-5511.



AROUND THE NEIGHBORHOOD



NEIGHBORHOOD

UNAUTHORIZED



We have observed an increase in unauthorized motorized vehicles on trails and in the green spaces. Unauthorized motor vehicles of all kinds are strictly prohibited on the trails, green spaces and WCID property. In addition, there have been instances of people digging and creating dirt bike obstacles in district-owned green spaces. Altering the green spaces is strictly prohibited. Please talk to your families about park and trail rules. Please help us keep these areas safe and enjoyable for everyone by adhering to these rules.



NEED TO REPORT AN AREA ?



- TAKE A PHOTO OF THE AREA OF CONCERN
- EMAIL THE PHOTO TO HELP@HAYSWCID.ORG
- IN THE SUBJECT LINE WRITE: "REPORTING AN ISSUE"
- IN THE BODY: LIST THE NEAREST CROSS STREETS OF YOUR PHOTO WITH BEST CONTACT INFORMATION.



PET OWNERS:



FOR EVERYONE'S SAFETY, BELTERRA IS A LEASHED COMMUNITY. PLEASE RESPECT THE SIGNS WITHIN THE COMMUNITY. ALSO, PLEASE PICKUP AFTER YOUR DOGS.

Contact WCID staff at help@hayswcid.org or 512-686-1660 or visit our office at the Belterra Centre,
151 Trinity Hills Dr, Austin Tx 78737.
Monday-Thursday 7:30 AM to 4:00 PM and Friday's 7:30 AM to 3:30 PM.
24 Hour Emergency contact at 281-367-5511.

STAGE
2



AROUND THE NEIGHBORHOOD

**HIDE
YOUR THINGS**

**LOCK
YOUR CAR**

**TAKE
YOUR KEYS**

A Reminder from Local Law Enforcement

**IF YOU SEE SUSPICIOUS
ACTIVITY, CALL 911**



The Hays County Sheriff's Office is aware of recent car burglaries and has advised the districts that most of the incidents are crimes of opportunity. The Sheriff's office would like to remind everyone to stay vigilant by removing items of value from vehicles and not leaving valuables or keys in vehicles.

Contact WCID staff at help@hayswcid.org or 512-686-1660 or visit our office at the Belterra Centre,

151 Trinity Hills Dr, Austin Tx 78737.

Monday-Thursday 7:30 AM to 4:00 PM and Friday's 7:30 AM to 3:30 PM.

24 Hour Emergency contact at 281-367-5511.

Spring Cleanup



APRIL 9TH AND 16TH 2025

PER TDS TRASH BAGS SHOULD BE
OUT THE NIGHT BEFORE.



YARD WASTE PICKUP GUIDELINES:

Unlimited bundles of brush: all brush, limbs & yard waste (leaves, grass, etc.) will be collected as long as they meet the requirements.

- **Brush and Limbs:** Must be bundled or bagged & not exceeding 35lbs.
- **Tying Bundles:** Each bundle must be securely tied with twine, rope, or similar material.
- **Service Timing:** Due to varying waste volumes, it may take more than one day for the crew to complete pickups in your neighborhood. Please be patient as they make their way to your house.

VISIT TEXASDISPOSAL.COM